



Installation Guidelines

1. Read the following instructions before starting the installation. Warranty does not cover materials with visible defects once they are installed. Prior to installation, the installer should inspect all material and determine if it matches the work order. Check the quantity and product item number for accuracy. Any defects should be reported to your distributor/ dealer immediately for inspection. The cost of labor will not be paid when a floor with defects has been installed.
2. Open the box and remove the plastic protecting the flooring. Leave the flooring unwrapped and unboxed for 1 week before installation to allow the product to acclimatize to the environment.
3. Make sure the installation side of the flooring is clean.
4. Prepare the surface on which the flooring is to be installed. The surface should have a moisture barrier, i.e. Pacific Imports' 2-in-1 Moisture Barrier/Foam Underlayment, ensuring that no moisture will come in contact with the flooring. Never apply bamboo directly in contact with the concrete surface. Even with a moisture barrier, concrete flooring must be tested for moisture using the **CALCIUM CHLORIDE TEST METHOD**. Flooring should not be installed if vapor pressure exceeds 3 pounds per 1000 square feet in 24 hours.
5. Minimum requirements: install smooth, level, 3/4" plywood (i.e. Okume plywood).
6. Ensure that the top surface of the plywood is clean, dry and free of debris. Apply subfloor glue every 12" to help reduce floor squeaks.
7. Apply the bamboo by using stainless steel nails with a strip nailer. Nail inside the tongue at a 45 degree angle every 6 inches.
8. Leave a 3/8" gap between the bamboo flooring and any wall. This space will be covered by molding.
9. Never install bamboo flooring below grade or in any area where contact with water or moisture is possible.
10. Vacuum or sweep to remove dirt and grit prior to cleaning your floors. When a spill occurs, soak up any liquid quickly. Do not allow liquid to puddle on floors. Do not use oil soap, floor wax, or other household cleaners on bamboo floors. Use cleaners specifically designed for use on wood floors.
11. Limited warranty is void if installation instructions are not followed specifically.

If you have any further questions, please contact:
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